



American Honda Motor Co., inc.  
Automobile Service Division  
555 Old County Road  
Windsor Locks, CT 06096 a  
(203) 627-591

April 8, 1991

Mr. Aaron Flynn  
227 California St  
Newton, MA 01510

Dear Mr., Flynn:

Our office is in receipt of your inquiry dated March 25, 1991. We would like to take this opportunity to reply.

Your understanding of how aftermarket products affect factory warranties is correct. Use of any non-Honda product, by itself, does not invalidate any factory warranty on your automobile. However, if an aftermarket product causes a problem to occur, any required repair would not be covered by warranty. For example, if an aftermarket alarm is installed and causes electrical problems, the factory warranty will not pay to correct those problems.

While our response is brief, we hope it is sufficient for your purposes. Should you have further questions, please do not hesitate to contact this office,

Sincerely,

AMERICAN HONDA MOTOR CO.,  
Al Simon  
Customer Relations Specialist  
Reference #AO9910328005



BMW of North America, Inc.

March 29, 1991

Mr. Aaron Flynn  
227 California St.  
Newton, Massachusetts 02158

Dear Mr. Flynn:

Please be advised we are in receipt of your correspondence dated March 25, 1991 in reference to the warranty coverage provided with your vehicle.

The installation of any aftermarket device that is the direct cause of a component failure voids the warranty coverage for that component. If this device does not adversely effect or damage any of the components of your vehicle it will not effect your warranty.

We sincerely hope that we have satisfactorily addressed your question and concerns.

Sincerely,

BMW Of North America, INC,  
Richard . J Modafferi  
Consumer Services Representative  
Eastern Region  
RJM/es

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BMW Plaza

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